

REDUCE PROJECT TIME-LINE

AND MITIGATE PROJECT RISK

KEY FACTS

About our Client

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- Largest Catholic hospital system in the US.
- The organization's healthcare network consists of some 80 general hospitals, along with a dozen long-term care, acute care, rehabilitation, and psychiatric hospitals (combined, more than 17,500 beds).
- Large nationwide PeopleSoft 9.1 multi-release implementations HCM, Financials, Supply Chain and Self-Service for over 110,000 people.

**WHAT WERE THE
CHALLENGES?**

**What were the
results?**

CHALLENGES

What challenges did they face?

- Did not have a change management tool to govern configuration changes within and between environments and releases.
- Multiple compliance requirements around data governance-Like SOX, HIPAA, ITIL.
- Lack of a configuration Gold environment (moving targets).
- Heavy reliance on Excel to CI, Data Mover Scripts, and Conversion Loads for configuration.
- Ongoing configuration model changes (several points of changes).

RESULTS

- Simple, low-cost, and scalable 'develop-to-deploy' solution (3 months).
- Utilization of configuration snapshots to maintain design documentation.
- Ability to produce clear and comprehensive audit trails and comparisons between environments.
- Real-time change tracking and alerts.
- Metadata development in CCG is treated more as configuration.
- Use and sustainment process flows and procedures.
- Support model was created to manage CCG.
- Comprehensive documentation was created to allow for turn-key future development.