



REDUCE PROJECT TIME-LINE

AND MITIGATE PROJECT RISK

KEY FACTS

About our Client

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Largest Catholic hospital system in the US.

The organization's healthcare network consists of some 80 general hospitals, along with a dozen long-term care, acute care, rehabilitation, and psychiatric hospitals (combined, more than 17,500 beds).

Large nationwide PeopleSoft 9.1 multi-release implementations HCM, Financials, Supply Chain and Self-Service for over 110,000 people.

WHAT WERE THE
CHALLENGES?

What were the
results?

CHALLENGES

What challenges did they face?

Did not have a change management tool to govern configuration changes within and between environments and releases.

Multiple compliance requirements around data governance-Like SOX, HIPAA, ITIL.

Lack of a configuration Gold environment (moving targets).

Heavy reliance on Excel to CI, Data Mover Scripts, and Conversion Loads for configuration.

Ongoing configuration model changes (several points of changes).

RESULTS

Simple, low-cost, and scalable 'develop-to-deploy' solution (3 months).

Utilization of configuration snapshots to maintain design documentation.

Ability to produce clear and comprehensive audit trails and comparisons between environments.

Real-time change tracking and alerts.

Metadata development in CCG is treated more as configuration.

Use and sustainment process flows and procedures.

Support model was created to manage CCG.

Comprehensive documentation was created to allow for turn-key future development.

