# Our Client

Our client offers services to more than 51 million customers in eleven markets in Africa and Latin America

Leading provider of cable, mobile, and high-speed broadband services

Employs more than 18,000 employees

ERP System – Oracle E- Business Suite

# Challenges

Segregation of duties: To define a Segregation of Duties matrix for the organization, identify and manage violations

Robust user provisioning: Implement a solution and define a process for access provisioning

Access control monitoring: To enable access requisitioning and approval via workflow Emergency access management: To enable the process to manage Super User access provisioning and logging of actions for audit purposes

Increase external auditor's reliance on ERP Access Controls Monitoring

Monitor Transactions

# Success

Reduce User Provisioning time by identifying and eliminating 80% of manual steps Created access policies to ensure compliance during user provisioning process Lowered ERP Total Cost of Ownership by reducing SoD remediation time and costs by ensuring that all users are assigned only the pre-approved roles

Improve SoD and Access Controls testing time by providing auditors the access log reports showing all updates, reviews, and approvals in role design changes

Accelerate ERP Access Approval time by identifying valid Segregation of Duties conflicts before the roles are assigned to users