

LEADING UNIVERSITY

CASE STUDY

KEY FACTS

About our Client

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One of the world's leading teaching and research institutions.

Located in California.

2000+ faculty members.

Revenue 2018-2019 approximately \$6.5 billion.

Oracle EBS.

WHAT WERE THE CHALLENGES?

What were the
results?

CHALLENGES

What challenges did they face?

- Manual process to review access control violations in R12 leads to prolonged remediation of violated access policies.
- No solution to review access controls for third-party cash receipts application used by departments across the university.
- No method to timely detect changes and/or track changes to key application setup controls and master data.
- Inability to systematically monitor transaction data related to funds and grants programs to ensure compliance with federal regulations and donor requests.

RESULTS

- Able to proactively monitor EBS R12 environment for access policy violations to prevent errors, misuse, abuse or fraud.
- Significant reduction in time and resources to detect remediate access policy violations.
- Decrease in time and resources for testing during periodic reviews.
- Proactively detect and mitigate issues in relation to cash entry and authorisation across various departments.
- Able to monitor unauthorised changes to critical configurations and operational data.
- Manage configurations during upgrade, implementation or ongoing maintenance.
- Able to mitigate exposure to errors, misuses, and fraud from out-of-policy business transactions.
- Continuously monitor for unusual activity or violate business policies.
- Ensure ongoing compliance with donor and federal government fund and grant accounts.